



## Limited Lifetime Warranty

HearthStone OUTDOOR offers a limited lifetime warranty against defects in materials or workmanship affecting the quality and function of its products when assembled, installed, serviced and used correctly per our written instructions and any local codes.

This warranty applies to the original retail purchaser and a proof-of-purchase will be required for any claims. This warranty is non-transferable and is only applicable to the original purchaser.

Normal wear parts are excluded from this warranty, these include: batteries, lights, weather covers and any other part with expected replacement over time and the following clarifications:

- a. Refractory is warranted against defects in materials or workmanship for 4 years. Minor fractures in the stone refractory is normal.
- b. Electrical and gas components are warranted against defects in materials or workmanship for 5 years, burners carry the lifetime warranty.
- c. Depending on use and the environment, certain painted surfaces may require refinishing within the warranty period.
- d. Vitreous enamel coated components are extremely durable in normal use, but may be damaged by impact or overheating. Micro-crazing in the finish is normal.
- e. Products must have been protected from weather related damage, not have been misused, improperly set-up, modified or abused in any way.
- f. Fixed gas installations must be done by a licensed contractor per any local codes.
- g. Accessories are excluded and may have their own warranty as appropriate.
- h. Modification of Terms: HearthStone OUTDOOR reserves the right to modify or amend the terms of this warranty at any time without prior notice.

The determination of claim is solely by HearthStone OUTDOOR and, its obligation will be to repair or provide a replacement of the defective part or the entire product, at our discretion.

Purchaser determines suitability of all product usage and assumes all risk and liability. Neither the seller or manufacturer shall be held liable for any injury, loss or damage from use of the product.

No credits of any kind will be offered for appliances or components returned without authorization from HearthStone OUTDOOR. Please contact your dealer with concerns or claims regarding this warranty. Pictures and a copy of your Bill of Sale will expedite any claims.

### Consumer Protection

Some states do not allow the exclusion or limitation of incidental or consequential damages or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

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